

Enterprise Operations

Information Technology Services

IT'S EASY TO DO BUSINESS WITH US

EO is a Franchise Fund Organization, pre-authorized to do business with you. We are a comprehensive IT Services Enterprise Center for Federal agencies. We do not receive direct Federal appropriations. Instead, we operate on a fee-for-service basis, as authorized under the Government Management Reform Act of 1994.

GREEN COMPUTING HIGHLIGHTS

- Use of virtualized servers, which translates to fewer physical servers, thus reducing energy consumption and heat load
- Computer room air conditioning units with chilled water technology
- 17,000 square foot rooftop solar array, capable of generating 125KW of electricity
- Extensive use of data center power monitoring meters to optimize performance and energy consumption



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Technology at work for you

CONNECTING YOUR ORGANIZATION TO THE TECHNOLOGY RESOURCES YOU NEED

WHAT WE DO

Enterprise Operations (EO) is a Franchise Fund, fee-for-service provider of Information Technology services for Federal agencies. Now more than ever, IT leaders are looking for economical ways to leverage resources. Increasing demands on services require faster, more secure solutions and the expertise to support them. EO is a customer-proven provider of IT services. By consolidating state-of-the-art monitoring, security, and support services for over 150 systems, EO reduces administrative costs to each customer. EO is customer-centric. Service is our business. We partner with customers to ensure the realization of their operational needs and goals. Our continued success depends on providing the best solutions as efficiently and as economically as possible to meet our customers' needs.

WE FEATURE

- CUSTOMER-CENTRIC SOLUTIONS
- DATA CONFIDENTIALITY, INTEGRITY, AND AVAILABILITY ASSURANCE
- STRICT, SECURE DATA VAULTING AND BACKUPS
- COMPREHENSIVE CONTINUITY PLANNING
- ROUND-THE-CLOCK MONITORING AND SUPPORT
- CUTTING EDGE TECHNOLOGY

flexible solutions for your IT needs

TECHNOLOGY EXPERTS PROVIDE A TOTAL END TO END SOLUTION.

SERVICE PLANNING & ARCHITECTURE

Requirements gathering, solution design, and implementation of physical and virtual solutions.

SECURITY SERVICES

Certification and Accreditation of systems, data encryption, and data vaulting.

SERVICE HOSTING & MONITORING

System hosting, system backups, system and data security, capacity planning, and 24 X 7 system monitoring.

APPLICATION MANAGEMENT

EO administers approximately 200 complex IT applications that support medical care, financial payments, benefits, record-keeping, and research programs.

MANAGED HOSTING

EO hosts and manages over 1800 servers for multiple government agencies. Managed hosting experience includes Windows server, SUSE Linux Enterprise, FreeBSD Enterprise, Dedicated E-Mail, Web Load Balancing, Oracle 10+ Application Server and Database, zLinux on IBM Virtualization, Red Hat Enterprise Server 2007, SQL Server 2005 Cluster, SAN Storage (all types), IBM Mainframe, HP-UX Server, and Sun Solaris Virtualization.

DEDICATED SERVER HOSTING

EO also offers Cloud, Web, VMWare ESX, Mainframe, UNIX (all types), database, application, Windows, and middleware hosting services.

VIRTUALIZATION

OS virtualization technology maximizes resources, space, and time for system expansion and upgrades.

BUSINESS CONTINUITY & RECOVERY

Continuation of operations planning, disaster recovery planning and testing.

TECHNICAL SECURITY

Highly skilled, comprehensive support for network, applications, Windows, UNIX, database, and mainframe security processes, including centralized logging, automated alerting for security violations, and database scanning

SYSTEM ACCESS MANAGEMENT

Reliable, customer-oriented user provisioning; report generation; and access problem resolution for mainframe and open systems.

INFORMATION ASSURANCE

Expert support for adherence to FISMA, NIST, Privacy Act, OMB, and VA and Federal guidance.

CERTIFICATION & ACCREDITATION

C&A Support Services for the development of NIST-compliant security artifacts, continuous monitoring, compliance support, and audit support.



OUR UNIQUE APPROACH

EO is a Franchise Fund operation, meaning that it offers IT products and services to other Federal agencies on a full cost-recovery basis. This unique combination of private-industry competitiveness and public-sector experience provides the best and most economical IT services to our customers.



CERTIFICATIONS

EO is staffed by teams of highly skilled people with industry-recognized business certifications, including Project Manager Professional FAC P/PM, ITIL, CISSP, CISA, CAP, GSEC, GCIA, GCIH, GCWN, Security+, Network+, CWNA, CIWP, CIWSA, SCP, Windows, and Oracle.



GREEN COMPUTING

EO proactively seeks solutions that will reduce electricity consumption. One way we do this is through our implementation of virtualized servers, which translates to fewer physical servers, thus reducing energy consumption and heat load.

